

# KENYA PORTS AUTHORITY

## CUSTOMER NOTICE

### CLOSURE OF ACCEPTANCE PERIOD FOR EXPORT CARGO

In our endeavor to consistently improve customer experience, Kenya Ports Authority (KPA) wishes to notify all clients exporting cargo through the Port of Mombasa that the acceptance period for export cargo will open seven (7) days in Mombasa and nine (9) days in KPA's Inland Container Depots, before arrival of the booked vessel.

As part of improving performance at the Port, **the acceptance period will close 24 hours prior to berthing of the booked vessel.** Exporters shipping perishable products or reefer containers may request KPA for late acceptance not later than the time of berthing of the vessel. This arrangement will take effect immediately.

Capt. William K. Ruto, AFNI

**MANAGING DIRECTOR**

